

Work group descriptions

Work Group	Service Sets	Network Operations and Communication	Quality Assurance and Performance Measurement
Charge	<ul style="list-style-type: none"> • Provide input on standard and optional services and how those are defined • Provide input on the education and communication about services to providers/stakeholders (i.e. collaboration card, pharmacy locator app) 	<ul style="list-style-type: none"> • Plan for establishing, monitoring and growing the CPESN • Input regarding interactive processes and communications needed for collaboration with the CPESN community pharmacies around the care of specific patients • Identify funding and sustainability opportunities 	<ul style="list-style-type: none"> • Guidance about appropriate measures and measure definitions needed to monitor overall performance and quality of CPESN network • Develop and maintain processes for quality assurance • Develop and maintain processes for outcome collection and measurement
Initial Priority/Commitment	Defining Service Sets is a high priority initially, and may require a high level of commitment, but the level of commitment will likely decline over time	Network structure and reaching out to additional pharmacists	Identify data stakeholders, potential research interests, and if applicable method for identifying baseline training needs for pharmacist members
Output	<ul style="list-style-type: none"> • Brainstorm list of standard and optional services to present to the larger group • Identify ideas for communicating stakeholders services to relevant stakeholders • Get input from value purchasers, pharmacists, and other stakeholders (i.e. family physicians) on services to be provided and how they should be defined 	<ul style="list-style-type: none"> • Identify the next steps needed to make the network a success – name, branding, outreach, participation agreement • Think through process for sharing best practices and ideas among network participants • Identify infrastructure needs for network implementation including funding and other sustainability needs • Brainstorm potential external partners • Proposed organizational structure of PESN and how decisions will be made • Develop strategy for engaging additional pharmacists 	<ul style="list-style-type: none"> • Brainstorm outcome measurements that could be used to share network value to payers and providers • Identify ways to hold network participants accountable for quality • Develop plan for collecting measures
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